

member benefit guide.



revive 

welcome to revive.

Revive is revolutionizing healthcare, shattering the norms, delivering unmatched convenience, providing best-in-class care, and making access easier than ever before. While navigating life's demands, your access to healthcare needs to be easy and flexible, Revive does just that. You are in control of when and where you receive care. Whenever you need assistance, our unwavering team is ready to support you at every step. This guide explores your Revive benefits in full detail.

what is revive?

Revive delivers effortless access to healthcare benefits through your member portal, so you can access care whenever it's convenient for you. Complete your enrollment today and gain instant access to on-demand, personalized care.

Our best experience is our web portal, but for your convenience, we also have an app on the App Store and Google Play. The app delivers the same quality of care, but may look different than the web portal as our journey evolves.

You can find information on how to get enrolled in the next few pages of this guide. Should you need more help, please reach out to your benefits manager.




membership services.

As a revive member, you have access to the services described in this guide with no copays, no deductibles, and no out of pocket costs.

CONCIERGE SUPPORT SERVICES

For any questions about your membership of benefits:

 888-220-6650

 membersupport@revive.health

ADDITIONAL HEALTH SUPPORT

If you have other challenges or need assistance and support accessing things like food, shelter, transportation, childcare, job training etc., call our Customer Care team at 888-220-6650 for help finding the resources and support that you need.

WHO'S ELIGIBLE?

All active participants and pre-Medicare retirees, and their eligible dependents, are eligible for Revive.



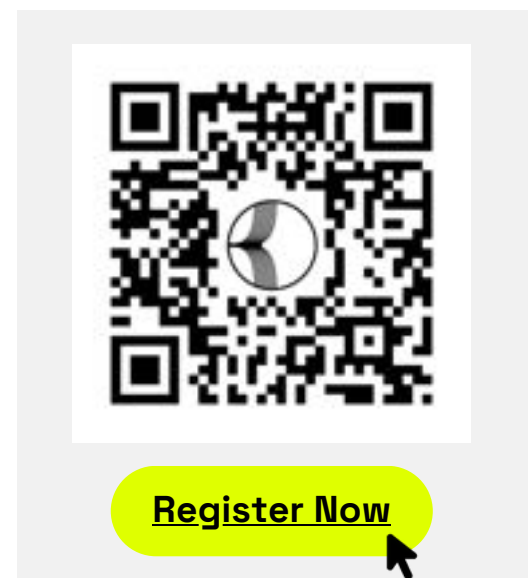
revive portal guide:

how to enroll



Enrolling with registration search

- STEP 1** Click the button below, scan the QR code or go to <https://member.myrevive.health/registration-search>
- STEP 2** You will be taken to a webpage where you will be prompted to enter a code.
Enrollment Code:
- STEP 3** Next, enter your **First and Last Name, Date of Birth,** and either **Email Address or Member Identifier.**
Member Identifier:
- STEP 4** You will be taken to a page to complete the registration process to access the program. When asked, create a unique password and click Submit.
- STEP 5** You will now be sent to your personal portal to access the care services that have been selected for you.



revive^o

urgent care.

**Emergencies are inconvenient.
Getting help shouldn't be.**

Experience 80% faster expert medical care. Save up to 100 minutes with virtual urgent care visits.



No claims/copays

Quick availability

Nationwide coverage

Continuous care

member benefit.

You have access to virtual urgent care visits.

- Care is available 24/7/365
- Rapid, same-day appointments - 94% of visits occur in less than 20 minutes
- Ability to schedule appointments for your convenience
- Exclusive provider network trained to provide the quality care you deserve
- In-person care referrals when needed



**HOW TO SCHEDULE AN
URGENT CARE VISIT**



common conditions treated.

- Allergies
- Arthritis pain
- Back or joint pain, strain or injury
- Cold Sores
- Conjunctivitis
- Earaches
- Fever and flu
- Headaches
- Insect bites and stings
- Lyme disease
- Nasal or respiratory congestion
- Neck and back pain
- Pink eye
- Sinusitis
- Sore throat
- Stomach ache and nausea
- Respiratory infections
- URIs / UTIs
- Vomiting
- Your individual concerns

revive[®]

mental health.

Asking for help can be scary.
Our expert mental health care isn't.

Discover mental healthcare tailored to you. With expert guidance and personalized mental wellness plans.



No claims/copays | Consults in 1-3 days | Nationwide coverage | Provider matching

member benefit.

You have 4 virtual mental health therapy visits per member per year.

- 24/7 support (ages 12+) with a master's level clinician
- Thorough needs assessment
- Streamlined session scheduling for mental health coaching and counseling
- Rapid appointments for urgent needs

Your mental health is personal, and we keep it that way. Services are completely confidential.



common conditions treated.

- Alcohol and drug dependency
- Anxiety
- Burnout
- Child or elder care matters
- Codependency
- Daily stress
- Depression
- Eating disorders
- Physical, emotional, or sexual abuse
- Relationship concerns
- Work conflicts

Throughout the calendar year, you will be notified of how many appointments you have remaining.




empowered selfcare to healthcare starts here.

Activate your account today and
redefine your healthcare experience.
If you need help getting started,
contact your benefits manager or
our concierge support team.

CONCIERGE SUPPORT

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[Member Portal](#)

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